



Built for Multifamily

TROUBLESHOOTING GUIDE

6-Series Heat Pump

Removing the access panel reveals a Control Board that has been installed in all 6-Series Heat Pumps. This board is **designed to protect the unit** and if there's a problem, **tell you exactly what's wrong.**

Main Control Board

IF...		THEN...
RED	GREEN	
		Outdoor unit running properly.
		Outdoor unit is in standby mode and may be running a diagnostic. Wait up to five minutes for this cycle to complete.
		The outdoor unit found an error. Refer to LED DIAGNOSTIC TABLE.

LED Diagnostic Table

IF RED ON AND GREEN BLINKING SYSTEM FOUND ERROR
The number of times the light blinks every 8 seconds indicates issue below

- High pressure alarm
- (T3) Temperature sensor fault
- High exhaust temperature protection
- Low pressure protection
- (T5) Temperature sensor fault
- (T4) Temperature sensor fault
- (T3) High temperature protection

NEED HELP?

Check out the Help Guide or watch the Videos to find out more about your new unit.



Learn more:

ChadwellSupply.com/BrothersHelp

